**COMP1140**

**Assignment 1**

**Mega Pizza Project**

**Requirement Analysis and Conceptual Design**

**Due: during in class, Thursday, 23th July 2020**

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# Data Requirements

**Order Processing**

Mega Pizza takes orders via phone as well as through walk-in customers. Mega Pizza provides both delivery and pickup services. When a customer orders, the customer’s phone number is entered to the system along with the id of the staff taking the order. If the customer has previously ordered, the name and address appear on the screen. The customer is then asked for his/her name and address, and then the order is taken. If the customer has not ordered before or if the name and address given do not correspond with what are recorded in the computer, a new customer record is created and the order is taken. For each phone order, the time the call was answered as well as the time the call was terminated is recorded. For each walk-in order, the time the customer walks in is recorded. For a phone order, after the order has been taken, a verification process occurs whereby the staff dials the number given and confirms the order with the customer. If it is not confirmed, the customer is recorded as a hoax and the order is kept on hold (if and until the customer calls back in which case the verification process takes place before hoax is removed and order goes through). Each order contains date of order, the items ordered, quantity of each item, price of each item, total amount due, payment method, order status, type (phone/walk-in), and Page 2 of 4 description. If the payment is via card, a payment approval number is recorded. For a phone order, if the order is a pickup order, the pickup time is recorded; if the order is a delivery order, the delivery time and address and the driver who delivered the order are recorded.

**Two entities included here:**

**1. Order**

**2. Customer**

The following are data requirement for **Order** entity:

* OrderNo(Unique order identifier)
* OrderDate&Time(date of order)
* Total amount due
* TypeOfOrder (phone or walk-in)
* payment Method
* order status
* Approval number(if payment is via card)
* Pick up time(for phone order)
* Delivery time(for delivery order)
* DriverInfo(for delivery order)

The following are data requirement for **Customer** entity:

* customer's Id(Unique customer identifier)
* FirstName
* LastName
* address
* phone
* Status

**Menu Items, Ingredients and Suppliers**

Each item in the menu has an item code (unique), name, size and a current selling price. An item in the menu is made up of a number of ingredients. The ingredients and quantities used for the item are recorded in the database. Each ingredient has a code (unique), name, type, description, stock level at current stocktake period, date last stocktake was taken, suggested current stock level, reorder level, and a list of suppliers who supply the ingredients. A supplier can supply many ingredients. Each ingredient can be supplied by many suppliers. A stocktake is taken each week, where the actual levels of ingredients in store are recorded. This is then compared with suggested levels (based on orders for the week). This report is used by the store manager to order ingredients for the following week. Information about ingredient orders needs to be maintained in the database, including order number, date of the order, date received order, total amount, order status, description, quantity and price of all ingredients, supplier number, and ingredient code.

**Four entities included here:**

1. **Menu Items**
2. **Ingredients**
3. **Ingredients Order**
4. **Suppliers**

The following are data requirement for **MenuItems** entity:

* ItemNO(Unique menu item identifier)
* Name
* Size
* CurrentSellingPrice
* Description.

The following are data requirement for **Ingredients** entity:

* code (Unique ingredient identifier)
* name
* type
* Description
* StockLevelAtCurrentPeriod
* StockLevelAtLastStocktake
* SuggestedStockLevel
* reorder level
* put in time
* shelf life

The following are data requirement for **Ingredients Order** entity:

* OrderID
* Date of the order
* Date received order
* TotalAmount
* Status
* Description.

The following are data requirement for **Suppliers** entity:

* SupplierNo(Unique supplier identifier)
* Name
* Address
* Phone
* Email
* ContactPerson

**Employees**

Employees at the store can be divided into two types: those who work in the shop are paid hourly and those who carry out deliveries are paid by the number of deliveries. For each employee, there is an employee number, firstname, lastname, postal address, contact number, tax file number, bank details (bank code, bank name, account number), payment rate, status, and a description. Drivers also have a driver’s license number. Hours are not regular and a record is kept for each time an employee works – a shift (start date, start time, end date, end time). The orders a driver delivers during a shift is kept on the record. Payment rates for shop workers and drivers are maintained in the database. Employee payments are made for each shift to the employee’s bank account. Employee payment record needs to be maintained in the database. It includes gross payment, tax withheld, total amount paid, payment date, payment period starts date, payment period end date, and bank details of the employee

**Three entities included here:**

1. **Employee**
2. **Payment**
3. **Shift**

The following are data requirement for **Employee** entity:

* StaffNo(Unique staff identifier)
* FirstName
* LastName
* postal address
* contact number
* tax file number
* bank details (bank code, bank name, account number)
* payment rate
* hourly salary(for in store staff)
* date of birth
* status(work or rest)
* description
* driver’s license number(for driver)

The following are data requirement for **Payment** entity:

* Payment record Id(Unique payment identifier)
* gross payment
* tax withheld
* total amount paid
* payment period start date
* payment period end date
* bank details of the employee(bank code, bank name, account number)

The following are data requirement for **Shift** entity:

* shiftNo(Unique shift identifier)
* start date(The date the employee starts working)
* start time(The time the employee starts working)
* end date(The date the employee ends working)
* end time(The time the employee ends working)
* Shift type
* deliveryQuantity(for driver)
* number of working hours(for in store staff)

# Transaction Requirements

* **Data Manipulation:**

1. Insert, Update and Delete existing Order.
2. Insert, Update and Delete shift data.
3. Insert, Update and Delete a menu item in the Mega Pizza.
4. Insert, Update and Delete customer information
5. Insert, Update and Delete driver data.
6. Insert, Update and Delete employee information.
7. Insert, Update and Delete existing supplier.
8. Insert, Update and Delete existing ingredient order.
9. Insert, Update and Delete payment data.
10. Insert, Update and Delete existing ingredient.

* **Queries:**

1.Search a payment based on an employee number, on a particular pay date.

2. Search a delivery based on a customer order number.

3. List ingredients and quantity used for menu items.

4. Report of ingredient levels for current period and suggested stock levels.

5. The total amount of the payment based on the hourly salary, start time, and end time.

6. Search the customer information from customer No.

7. Search a driver shift based on an shift No.

8. List suppliers based on supplier No and name.

# Business rules

• The amount of each ingredient remaining must be updated every time some is used.

• The results of the weekly stock take must be input into the database.

• When an ingredients stock level decreases below its reorder level an order for the

ingredient must be placed.

• A new customer must be marked as un-verified until the verification process is successfully completed.

• Employees must record each shift they work in the database.

• An employee can only be either an in-store worker or a delivery driver.

• Employees cannot delete data from the database.

• An Employees’ status can only be either full time or part time.

• An order can only be phone order or walk in order.

• Payments can only be added by accounting staff

• An orders payment method can only have one of the following values:

• Credit card

• Debit card

• Cash

• An order’s type can only be either:

• Pick up

• Delivery

• If an order is paid for using a card, the approval number must be stored in the order’s payment Approval No

**Data Dictionary**

# Entity Types

|  |  |  |  |
| --- | --- | --- | --- |
| **Entity Name** | **Description** | **Aliases** | **Occurrence** |
| Order | Describing orders customers have made | Pizza Order | When an order is made by a customer |
| WalkInOrder | The customer makes an order in store |  | When a customer went to the store to make an order |
| PhoneOrder | The customer orders by phone |  | When a customer makes an order by phone |
| Delivery | pick-up or delivery. |  | When the customer wants to delivery |
| PickUp | pick-up or delivery. |  | When the customer orders by phone and picks up |
| MenuItem | Dishes in Mega pizza | Menu | When the customer orders dishes. |
| Customer | People who go to the Mega Pizza to order |  | When a person orders a meal from Mega Pizza |
| Payment | Payment for shop workers and drivers |  | Boss wants to pay employees' salaries |
| DriverPayment | Payment rates for drivers |  | Boss wants to pay drivers' salaries |
| InStoretaffPayment | Payment rates for shop workers | Shop worker | Boss wants to pay shop workers' salaries |
| Shift | A shift for shop workers or drivers |  | When an employee finishes work and shifts |
| DriverShift | A shift for drivers |  | When drivers finish work and shifts |
| InStoreStaffShift | A shift for shop workers |  | When a shop worker shifts |
| Employee | Two Types: instore, and delivery. | Staff | Mega Pizza has two types of employees |
| In Store Staff | Employees working in the Mega Pizza store |  | Employee works in the store |
| Driver | An employee responsible for delivering phone orders |  | Driver delivers a phone order |
| Ingredient | ingredients of a menu item |  | Ingredients for item |
| Supplier | Company supply ingredients to the Mega Pizza store | Provider company | When Mega pizza need ingredients |
| IngredientOrder | supply order provided by Mega Pizza to the supplier | Ingredient order | Made by manager |

# Relationship types

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Entity Name** | **Multiplicity** | **Relationship** | **Multiplicity** | **Entity Name** |
| Order | 0..\* | Consists of | 1..\* | MenuItem |
| (Man, Or) | Generalisation | (Man, Or) | WalkInOrder |
| (Man, Or) | Generalisation | (Man, Or) | PhoneOrder |
| PhoneOrder | (Man, Or) | Generalisation | (Man, Or) | Delivery |
| (Man, Or) | Generalisation | (Man, Or) | PickUp |
| MenuItem | 1..\* | Included in | 0..\* | Order |
| 0..\* | Consists of | 1..\* | Ingredient |
| Customer | 1..1 | Makes | 1..\* | WalkInOrder |
| 1..1 | Makes | 1..\* | PhoneOrder |
| Employee | (Man, Or) | Generalisation | (Man, Or) | InStoreStaff |
| (Man, Or) | Generalisation | (Man, Or) | Driver |
| InStoreStaff | 1..1 | Takes | 0..\* | Order |
| Driver | 1..1 | Delivers | 0..\* | Delivery |
| Ingredient | 1..\* | Included in | 0..\* | MenuItem |
| 1..\* | Reports | 0..\* | IngredientOrder |
| Supplier | 1..1 | Checks | 0..\* | IngredientOrder |
| 1..\* | Supply | 0..\* | Ingredient |
| Payment | (Man, Or) | Generalisation | (Man, Or) | DriverPayment |
| (Man, Or) | Generalisation | (Man, Or) | InStoreStaffPayment |
| Shift | (Man, Or) | Generalisation | (Man, Or) | DriverShift |
| (Man, Or) | Generalisation | (Man, Or) | InStoreStaffShift |
| DriverPayment | 0..\* | Pay | 1..1 | Driver |
| InStoretaffPayment | 0..\* | Pay | 1..1 | InStoreStaff |
| DriverShift | 0..\* | Shift | 1..1 | Driver |
| InStoreStaffShift | 0..\* | Shift | 1..1 | InStoreStaff |

# Attributes

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Entity** | **Attributes** | **Description** | **Data Type&Length** | **Nulls** | **Multi-valued** | **Derived** | **Default** |
| **Order**  **Order** | OrderNo | Unique order identifier | char | **N** | **N** | **N** |  |
| OrderDate&Time | The date&time the order is made | datetime | **Y** | **Y** | **N** |  |
| TotalAmountDue | Total money for this order | char | **Y** | **N** | **Y** |  |
| OrderType | Walk in or phone order | varchar | **Y** | **N** | **N** |  |
| Payment Method | How to pay this order | varchar | **N** | **N** | **N** |  |
| OrderStatus | Current order completion progress | varchar | **N** | **N** | **N** |  |
| ApprovalNo | a payment approval number | char | **N** | **N** | **N** |  |
| **MenuItem** | ItemNo | Unique dish identifier | char | **N** | **N** | **N** |  |
| Name | Dish name | varchar | **N** | **N** | **N** |  |
| Size | Describing the size of the dish | varchar | **N** | **Y** | **N** |  |
| CurrentSellingPrice | Price of the dish | char | **N** | **N** | **N** |  |
| Description | Info such as taste, ingredients | varchar | **Y** | **N** | **N** |  |
| **Customer** | CustomerID | Unique customer  identifier | char | **N** | **N** | **N** |  |
| FirstName | Customer's firstname | varchar | **Y** | **N** | **N** |  |
| LastName | Customer's lastname | varchar | **Y** | **N** | **N** |  |
| Address | Customer's address | varchar | **N** | **N** | **N** |  |
| Phone | Customer's phone  number | char | **N** | **Y** | **N** |  |
| Status | Customer's status | varchar | **N** | **N** | **N** |  |
| **Employee** | StaffNo | Unique staff  identifier | char | **N** | **N** | **N** |  |
| FirstName | Staff’s firstname | varchar | **Y** | **N** | **N** |  |
| LastName | Staff’s lastname | varchar | **Y** | **N** | **N** |  |
| Postal  Address | Staff’s address | varchar | **N** | **N** | **N** |  |
| Contact Number | Staff’s phone  number | char | **N** | **Y** | **N** |  |
| Tax File Number | Staff’s tax file number | char | **N** | **N** | **N** |  |
| Bank Details | Staff’s bank details | varchar | **N** | **N** | **N** |  |
| Payment Rate | Staff’s payment rate | varchar | **N** | **N** | **N** |  |
| DateOfBirth | Staff’s birthday | datetime | **Y** | **N** | **Y** |  |
| Status | Staff’s status | varchar | **N** | **N** | **N** |  |
| **Driver** | Driver’s license number | Driver’s license number | char | **N** | **N** | **N** |  |
| Description | Description about drivers | varchar | **Y** | **N** | **N** |  |
| **In Store Staff** | Description | Description about InStoreStaff | varchar | **Y** | **N** | **N** |  |
| HourlySalary | Hourly salary for InStoreStaff | char | **N** | **N** | **N** |  |
| **Ingredient** | Code | Unique ingredient  identifier | char | **N** | **N** | **N** |  |
| Name | Ingredient’s name | varchar | **N** | **N** | **N** |  |
| Type | Ingredient’s type | varchar | **N** | **N** | **N** |  |
| Description | Ingredient’s description | varchar | **Y** | **N** | **N** |  |
| StockLevelAtCurrentPeriod | Ingredient’s StockLevelAtCurrentPeriod | varchar | **N** | **N** | **N** |  |
| StockLevelAtLastPeriod | Ingredient’s StockLevelAtLastPeriod | varchar | **N** | **N** | **N** |  |
| SuggestedStockLevel | Ingredient’s SuggestedStockLevel | varchar | **N** | **N** | **N** |  |
| Reorder  Level | Ingredient’s Reorder  Level | varchar | **N** | **N** | **N** |  |
| Put in Time | Put in time of ingredients | datetime | **N** | **N** | **N** |  |
| Shelf Life | Ingredient’s Shelf Life | datetime | **N** | **N** | **Y** |  |
| **IngredientOrder** | OrderID | Unique order  identifier | char | **N** | **N** | **N** |  |
| Date of the order | Date of the order | datetime | **N** | **N** | **N** |  |
| Date received order | Date received order | datetime | **N** | **N** | **N** |  |
| TotalAmount | Total Amount of the order | char | **N** | **N** | **Y** |  |
| Status | Status of the order | varchar | **N** | **N** | **N** |  |
| Description | Description of the order | varchar | **Y** | **N** | **N** |  |
| **Supplier** | SupplierNo | Unique supplier  identifier | char | **N** | **N** | **N** |  |
| Name | Name of the supplier | varchar | **N** | **N** | **N** |  |
| Address | Supplier’s address | varchar | **N** | **N** | **N** |  |
| Phone | Supplier’s phone | char | **N** | **Y** | **N** |  |
| Email | Supplier’s email | varchar | **N** | **Y** | **N** |  |
| ContactPerson | Supplier’s contact person | varchar | **N** | **N** | **N** |  |
| **WalkInOrder** | pickUpTime | Time for customers to take meals | char | **N** | **N** | **N** |  |
| **Phone**  **Order** | description | Description for the order | varchar | **Y** | **N** | **N** |  |
| **Delivery** | deliveryTime | Driver delivery’s time | char | **N** | **N** | **N** |  |
| driverInfo | Information about the driver who delivered the order | varchar | **N** | **N** | **N** |  |
| **PickUp** | pickUpTime | Time for customers to take meals | char | **N** | **N** | **N** |  |
| **Payment** | paymentRecordID | Unique payment  identifier | char | **N** | **N** | **N** |  |
| grossPayment | Gross payment of the employee | varchar | **N** | **N** | **Y** |  |
| taxWithheld | Tax withheld of the employee | varchar | **N** | **N** | **Y** |  |
| TotalAmountPaid | Total  Amount pay for the staff | char | **N** | **N** | **Y** |  |
| paymentPeriodStartDate | Payment Period Start Date of the employee | datetime | **N** | **N** | **N** |  |
| paymentPeriodEndDate | Payment Period End Date of the employee | datetime | **N** | **N** | **N** |  |
| bankDetails | bank details of the employee | varchar | **N** | **N** | **N** |  |
| **DriverPayment** | deliveryQuantity | Numbers of delivery | char | Y | N | N |  |
| BonousForEachDelivery | Money for each delivery | char | Y | N | N |  |
| **InStoreStaffPayment** | numberOfWorkingHours | Number of working hours | char | Y | N | N |  |
| hourlyRate | Hourly rate of the In Store Staff | char | N | N | N |  |
| **Shift** | ShiftNo | Unique shiftNo  identifier | char | N | N | N |  |
| startDate | Shift’s start date | datetime | N | N | N |  |
| startTime | Shift’s start date | varchar | N | N | N |  |
| endDate | Shift’s end date | datetime | N | N | N |  |
| endTime | Shift’s end time | varchar | N | N | N |  |
| shiftType | Shift’s shift type | varchar | N | N | N |  |
| **DriverShift** | deliveryQuantity | Numbers of delivery | char | Y | N | N |  |
| deliveryRate | deliveryRate of the driver | char | N | N | N |  |
| **InStoreStaffShift** | hourlyRate | Hourly rate of the In Store Staff | char | N | N | N |  |
| numberOfWorkingHours | numberOfWorkingHours | char | N | N | N |  |

# EER model

**图片包含 游戏机, 截图

描述已自动生成**